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SC PUBLIC SERVICE
COMMISSION

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Email: nezzie@cypresscom.net

February 13, 2015

Via certified U.S. mail

Jocelyn Boyd
South Carolina Public Service Commission
101 Executive Center Drive
Columbia, SC 29210

RE: Application for Approval of Cypress Communications Operating Company, LLC's
("Cypress") Decertification and Discontinuation of Service in South Carolina

Dear Ms. Boyd:

Pursuant to South Carolina Code of Laws § 58-9-300, Cypress hereby files this Application with the South Carolina Public Service Commission (the "Commission") for approval for Cypress to decertify and discontinue offering its services in South Carolina. Cypress respectfully requests withdrawal of Cypress's South Carolina Certificate of Public Convenience and Necessity.

Cypress is a limited liability company organized and existing under the laws of Delaware with its principal place of business located at 75 Erieview Plaza, Suite 400, Cleveland, Ohio 44114. Cypress specializes in Voice over Internet Protocol services, which allows customers to make and receive voice communications over the Internet. Cypress was authorized to provide interexchange services in South Carolina on September 24, 2009, pursuant to authority granted by the Commission in Docket Nos. 2002-252-C & 2008-215-C, and local services on December 15, 2009 pursuant to Docket No. 2009-410-C.

Changing market conditions require Cypress to cease operations. Cypress is sending a notification letter to all affected customers. A sample letter is enclosed herein for the Commission's reference. To assist its customers with this transition, Cypress is recommending to its customers that they consider switching their services to a service provider that is already present in most of Cypress'

75 Erieview Plaza, Suite 400 • Cleveland, OH 44114 • 844 276 2386 toll free • 216 446 6137 fax

Respond To: Nadine Ezzie • 75 Erieview Plaza, Suite 400 • Cleveland, OH 44114

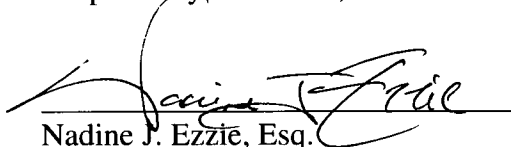
216-373-4809 • 216-373-4842 nezzie@broadvox.com

buildings. Cypress also hereby requests cancellation of any active tariffs that it may have in South Carolina.

For the reasons stated herein, Cypress respectfully requests the Commission grant this Application, approving the abandonment of its services as well as the relinquishment of its CPCN and any active tariffs in South Carolina.

Kindly direct any correspondence or questions concerning this Application to the undersigned. Acknowledgement and date of receipt of this filing is requested. One (1) original and one (1) duplicate copy of this letter are enclosed. Please date-stamp and return the duplicate copy in the enclosed, self-addressed, postage-prepaid envelope.

Respectfully submitted,



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Cc: State of South Carolina
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, SC 29201



[DATE]

[CUSTOMER NAME]
[ADDRESS]
[CITY, STATE ZIP]

Re:

Dear [CUSTOMER NAME]:

Cypress Communications, LLC will discontinue its operations effective April 1, 2015 (the "Termination Date"). As of the Termination Date, Cypress will no longer be offering phone or data service. We urge you to immediately find an alternative service provider and transfer your services prior to the Termination Date to avoid an interruption in your services. Cypress is here to assist you in any way with your transfer of service. You can contact us at the toll-free number below with any questions or concerns.

While you are free to choose the provider of your choice, one such provider that Cypress recommends is Fusion Telecommunications International, Inc. With the most comprehensive selection of cloud-based communications and collaboration solutions in the market today, special promotions tailored to your needs, and more than three decades of experience, Fusion is the ideal choice for your upcoming service move. Call Fusion today at 844-598-1609 to speak with a representative who can assist you in finding the best communications solution for your business.

We want to take this opportunity to thank you for choosing Cypress as your phone and internet provider and for your years of loyalty. We sincerely apologize for any inconvenience this may cause you and wish you continued success in your business.

Sincerely,

Cypress Communications, LLC